

# Access Statement

May 2010



- There are designated car parking spaces (closest to the hotel reception) - there is no charge to this
- There is a drop off point outside the Main Reception, Acton Suite, Bar & Conservatory Restaurant
- There is a concrete ramp for access to the Main Reception & Acton Suite
- The Reception and Library has seating for guests to wait
- Porter service is available to assist guests with luggage
- The Bedrooms, Acton Suite, all Conference Rooms (excluding the Colin Lewis Suite) are accessible to wheelchairs.
- The Restaurant & Bar areas are on the ground floor - Due to the nature (age) of the building, some areas of the Restaurant & Bar are not accessible to wheelchair users.
- There are lounge areas on the ground floor and waiter service is available
- All corridors and public areas are well lit (motion sensor lighting)
- All doors and corridors are wide enough for wheelchairs/zimmer frames/pushchairs
- There are public disabled toilets on the ground floor of the hotel - near the Acton Suite.
- There are two ground floor bedrooms that are equipped for wheelchair access: There is also a lift that can take wheelchairs to the first floor. There are telephones in all rooms, and room service is available 24 hours
- Guide dogs (only) are allowed in the hotel

Although we have tried to be as accurate and include as much detail as we can in our Access Statement, we are always willing to give information on any aspect of the hotel, if this statement does not answer your particular query.